



RESULTS AND ACTIVITIES NALED 2018/19



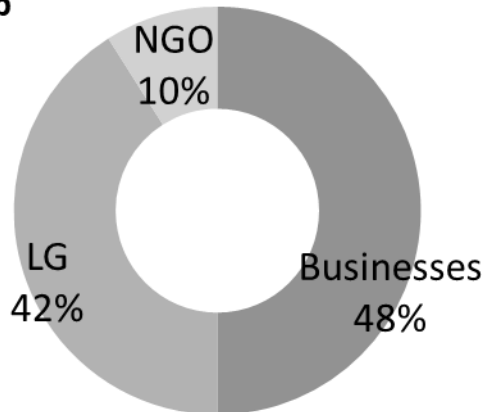
XIII Annual Assembly NALED | April 2019



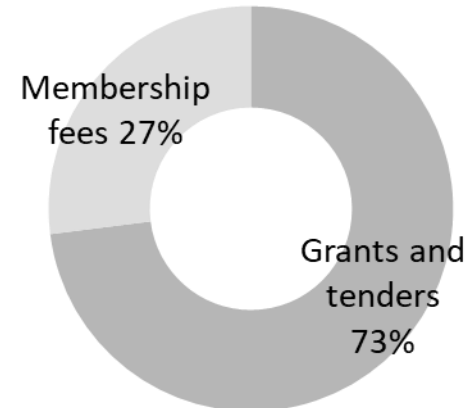
INTERNAL CAPACITIES

- 310 members (30 new ones), 80% territorial coverage, 95% membership collection
- Annual income cca 2,35 million euro - 33% growth
- 41 employees (10% growth) + 6 in Support unit to Coordination commission for inspections oversight

Membership



Funding





MEMBER PARTICIPATION

125 members (40%) actively participate in NALED managing bodies and alliances for fair competition, e-government, healthcare, food and agriculture, property and urban planning





COOPERATION WITH INSTITUTIONS

- Participation in almost 40 GoS working groups for drafting strategies and laws
- Coordination of GoS Expert group for shadow economy and Joint group for DB
- Member of Coordination council for e-government and Expert group for agriculture
- Cofounder and secretariat of Economic Caucus in the Parliament
- Coordinator of National convention on EU for chapter 8 - competition policy, and contributor for chapters 11, 12, 13, 16, 20, 22





PARTNERS FOR SUCCESS

- International support: German Embassy / GIZ, US Embassy / USAID, OSI, EBRD, British Embassy / GGF, EU, Norwegian Embassy, Netherlands Embassy, WB, IMF
- Regional cooperation: coordinator of Business friendly environment network in South East Europe





PROJECTS

- 19 projects supporting economic development worth 3,9 million eur

#	Project	Donor
1	Civil Society Facility /“Prepare to Participate” – Strengthening Capacities of Civil Society Organisations (CSOs) for Active Participation in EU Negotiations	EU
2	Gender analysis of economic programs and financial measures in Serbia	UN Women
3	Support to Real Estate Registry Reform in Serbia	GGF
4	Contact center for e-government	UNDP
5	eGovernment Program Development 2019-2021	UNDP
6	Support Division for support to Coordination Commission for Inspection Oversight	EBRD
7	PAR Visibility - Support to Public Administration Reform Visibility and communication Under the PAR Sector Reform Contract	EU
8	Supporting the Government of Serbia in Countering Shadow Economy 2018-2020	GIZ
9	Towards Better E-waste Management in Serbia	GIZ



PROJECTS

#	Project	Donor
10	Strengthening Inspection, Administrative and Judicial Supervision of Inspection Oversight	Norway
11	Private Public Dialogue for Growth	USAID
12	Simplification/Optimization of Selected Administrative Procedures	GIZ
13	Grow Capacities and Work Together - Misdemeanor Courts, Inspections and Businesses	MATRA fond, Dutch Embassy
14	Partners for Local Economic Growth: Development Partnerships with the private sector in BFC SEE municipalities	GIZ
15	Increasing Employment Opportunities for Seasonal Workers	GIZ
16	Open Society Initiative for Europe	OSI
17	Strong youngsters - sustainable social inclusion and economic support for young people at risk	BMZ, SOS Children Villages
18	Responsible waste food management in Serbia	GIZ
19	Support for the Development of the BFE Platform	EBRD



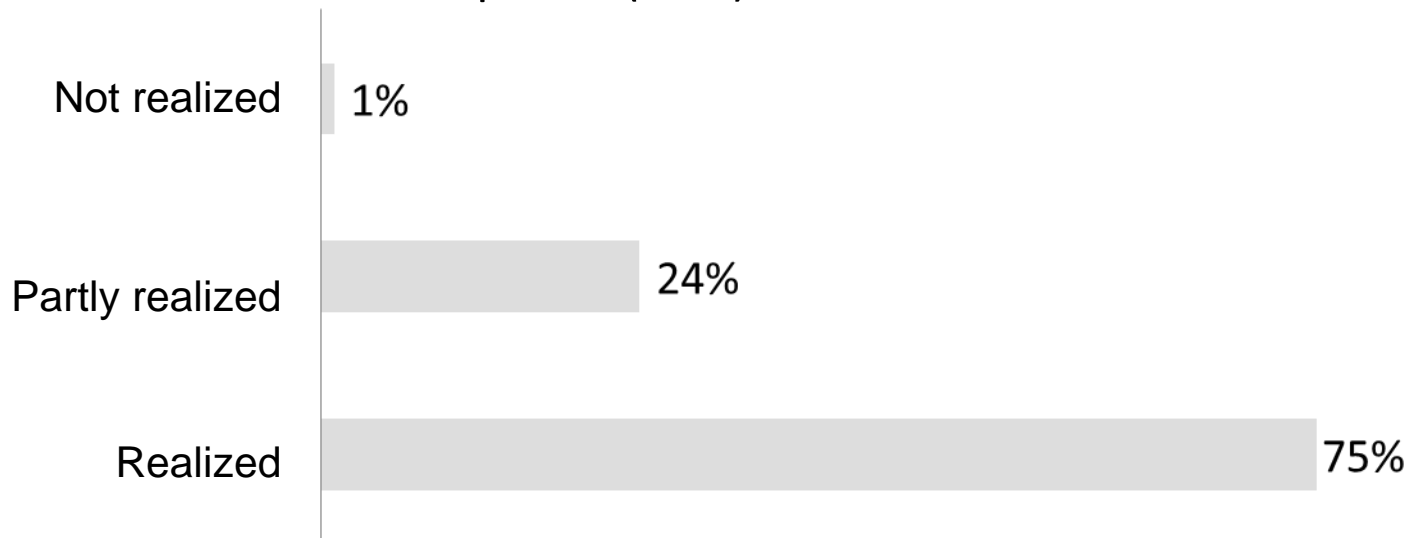
REALIZATION OF STRATEGIC GOALS





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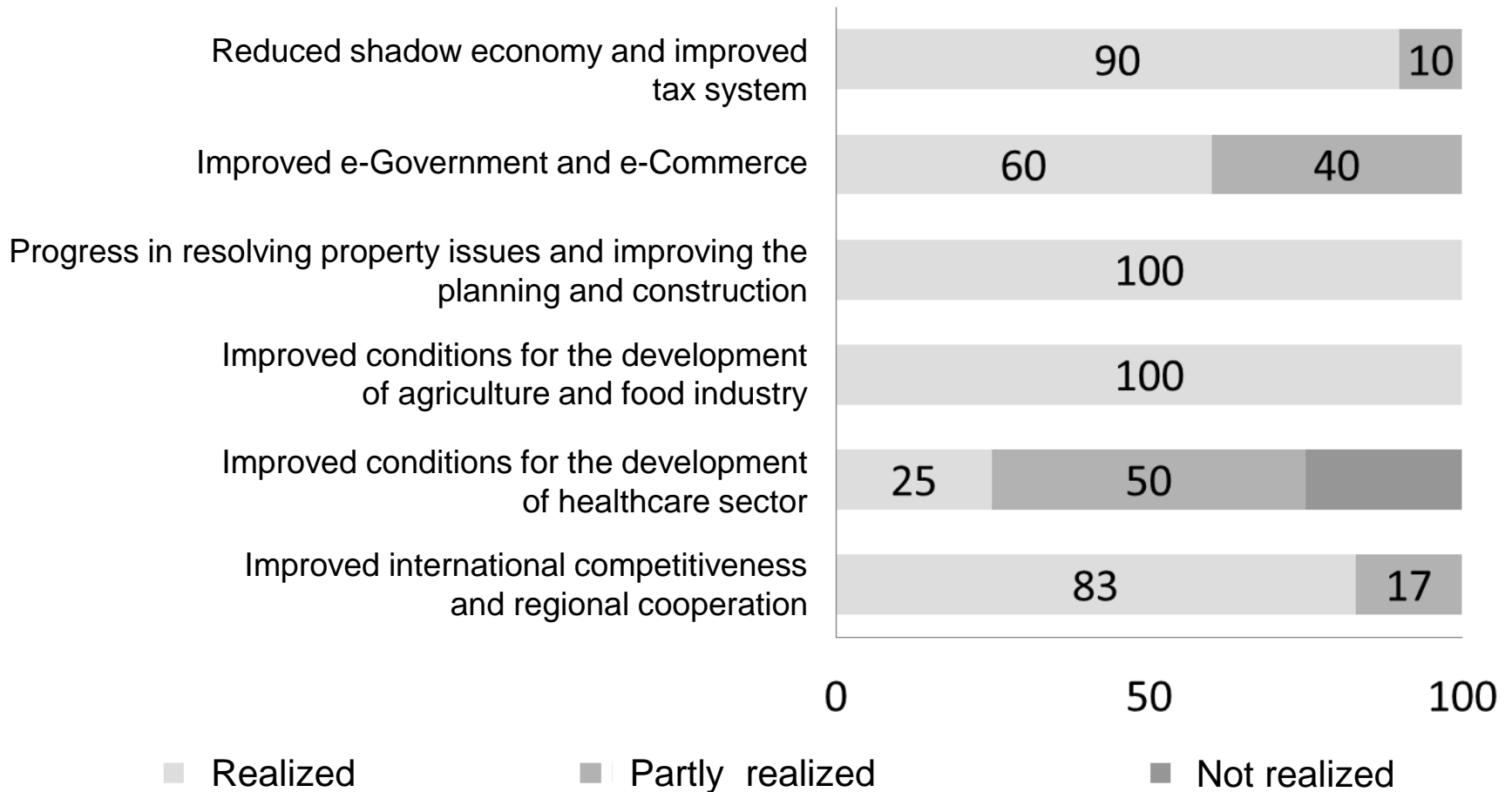
- **Program goal 1:** Improving the regulatory framework for doing business
- **Program goal 2:** Strengthening of public administration capacity and responsibility
- **Organizational goal:** Building capacities and sustainability of NALED
- 121 activities: 91 realized (75%), 29 partly realized (24%), 1 not realized (1%). 28 activities realized upfront (23%)





PROGRAM GOAL 1

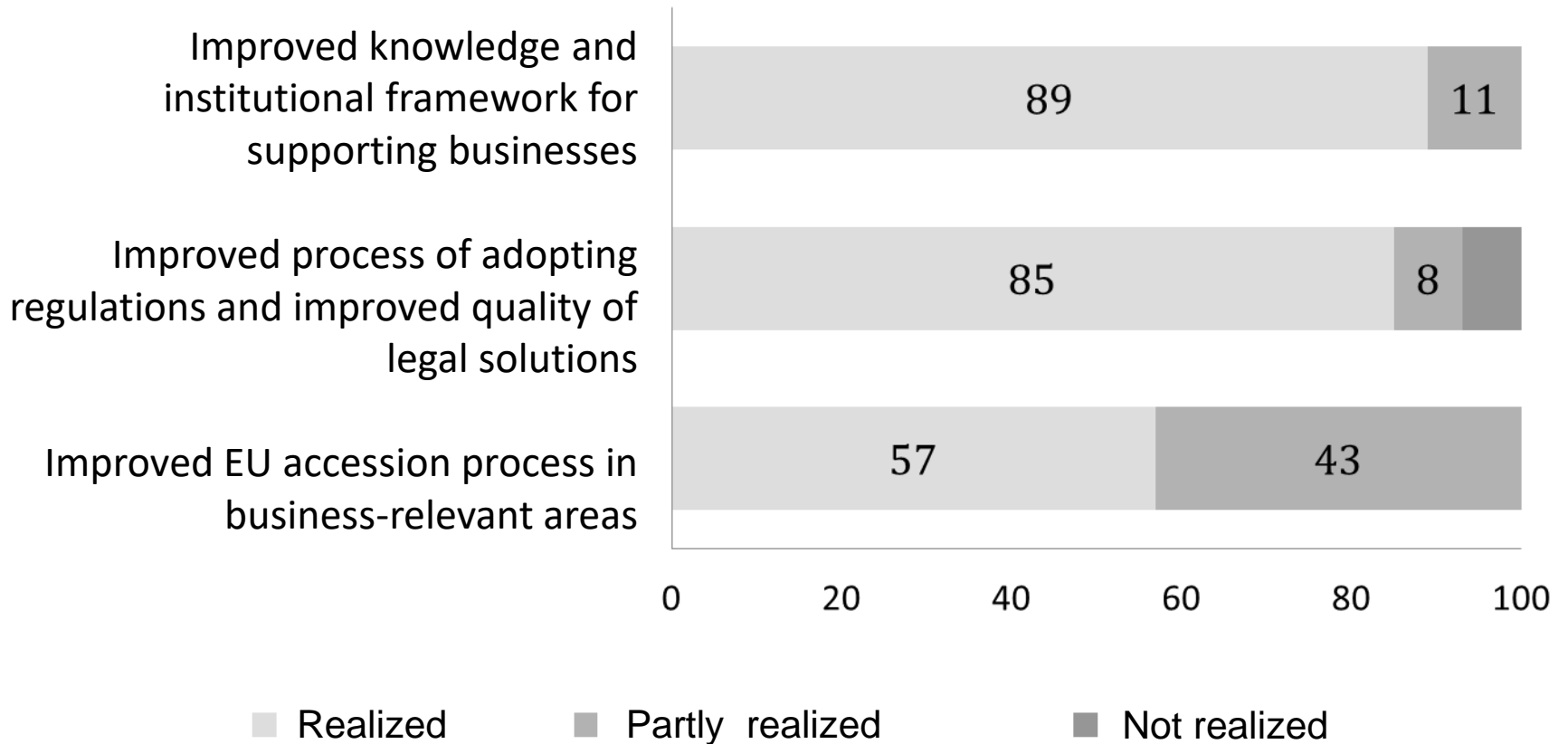
Realized 77%, partly realized 23%





PROGRAM GOAL 2

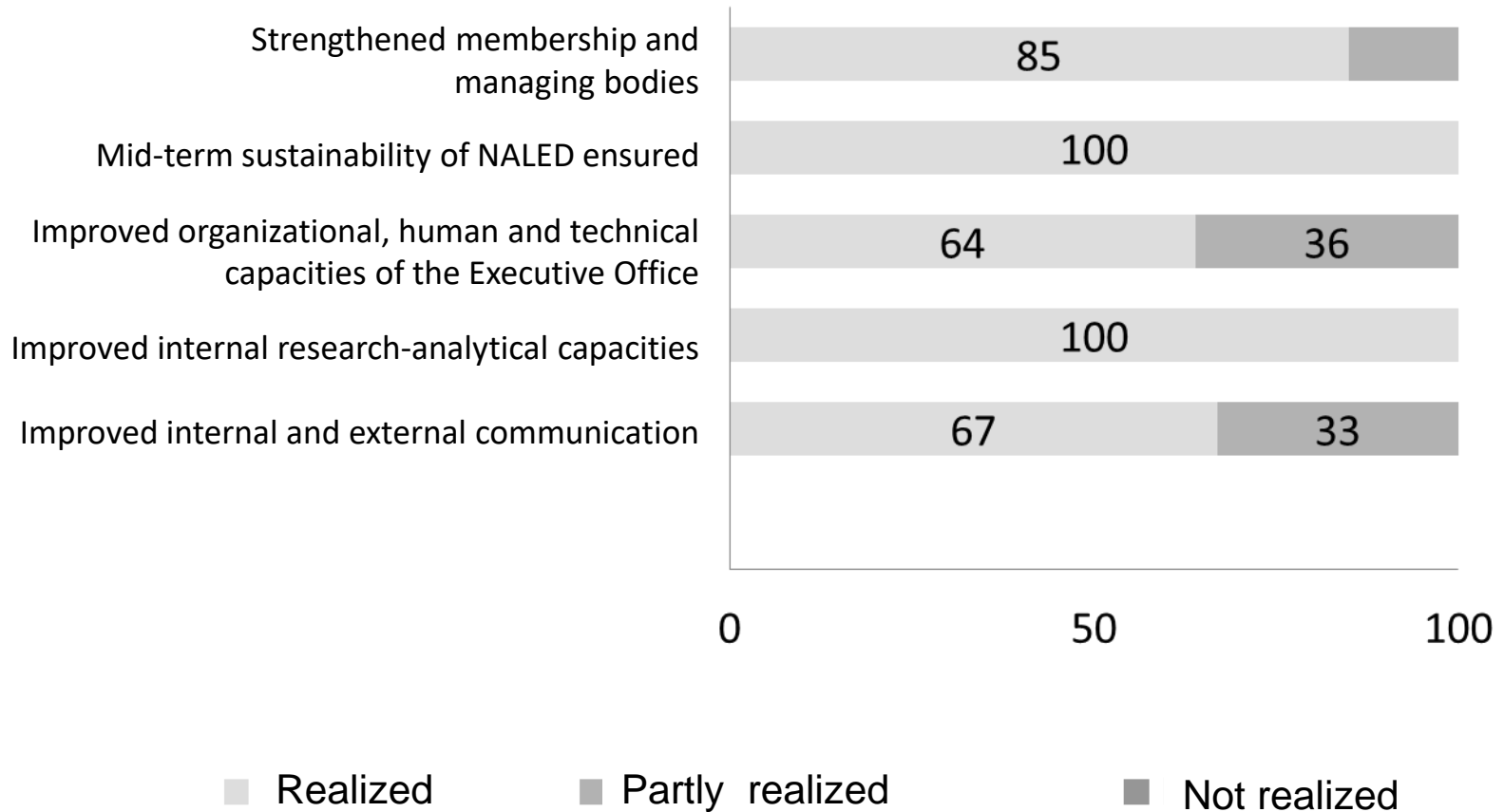
Realized 75%, partly realized 21%, not realized 4%





ORGANIZATIONAL GOAL

Realized 73%, partly realized 27%





KEY RESULTS





PROPERTY REGISTRATION REFORM





PROPERTY REGISTRATION REFORM

- From July 1 property and tax registration is done with a single visit to public notary
- With the support of British GGF, NALED played a key role in planning the reform and coordinating line ministries, RGA, public notaries and Tax administration on aligning sectorial laws; organized trainings for 2.500 users of the new e-system
- Average time for processing applications is shortened from 25 to 5 days, with more than 200,000 requests in the first 9 months
- Real-estate is automatically registered as joint property for married couples





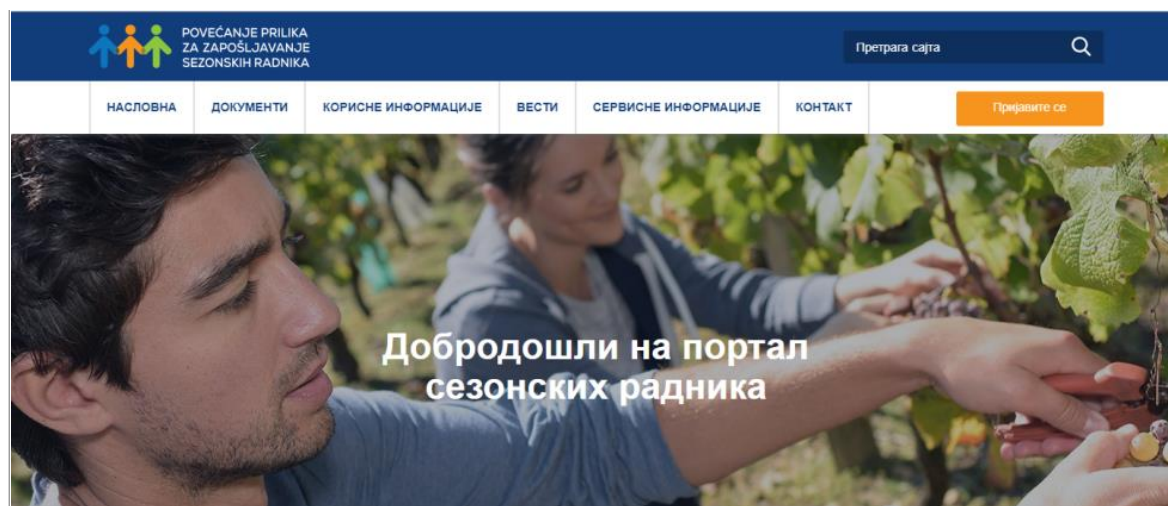
REFORM OF SEASONAL WORK





REFORM OF SEASONAL WORK

- With the support of GIZ and in cooperation with line ministries and institutions NALED played a key role in planning the reform and drafting the new law for registering seasonal workers, developed online platform for e-registration www.sezonskiradnici.gov.rs and mobile application (first of its kind in Serbia), organized 60 trainings for employers and institutions
- E-registration of workers lasts 5 minutes, costs are reduced by 1/3; 33.000 seasonal workers are expected to be registered





COUNTERING SHADOW ECONOMY





COUNTERING SHADOW ECONOMY

- Participated in developing the new National program and Action plan for countering SE
- Established fully operational Support unit for inspection oversight within the Ministry of State Administration, providing expert support for e-Inspector software including risk analysis
- Support of Norwegian and Dutch Embassies on improving the cooperation between inspections, courts, prosecutors; established Plea bargain for SE
- Start legally: tax exemptions for new businesses in the first year with up to 250.000 dinars savings – NALED initiative

**STARTUJ
LEGALNO**





COUNTERING SHADOW ECONOMY

- Second cycle of fiscal lottery – Get the receipt to win, with the support of Fair Competition Alliance: 41% citizen participation, 110 million receipts
- Municipal competition in partnership with the Ministry of State Administration and LG - 207,000 eur for renovating schools and other public goods in top 9 LGs





PUBLIC PRIVATE DIALOGUE





PUBLIC PRIVATE DIALOGUE

- In cooperation with USAID and National Public Policy Secretariat, NALED is supporting civil society organizations to participate in PPD on the topics of bee safeguarding (Beekeeping association of Serbia), lump-sum taxation reform (Entrepreneurs Association Niš), organic food production (Agrocluster Serbia)
- In 2019/20 new CSOs will be supported to participate in PPD on the topics of public procurement, education and waste water management





CUTTING THE RED TAPE





CUTTING THE RED TAPE

- Stamps have finally gone to history – NALED prepared the analysis, established contact center and helped legal framework alignment for stamp abolishment
- Grey Book 11 – the GoS adopted 12 out of 100 recommendations for cutting the red tape, including electronic tax certificate
- Optimization of administrative procedures – with the support of GIZ, NALED prepared recommendations for cutting the red tape in 28 procedures in agriculture and healthcare sectors





LOCAL DEVELOPMENT





LOCAL DEVELOPMENT

- New standard of Business Friendly Municipalities in SEE (BFC SEE) implemented by 24 local governments - 9 in Serbia, 8 in Federation BIH and 7 in R.Srpska
- BFC SEE Network at the Digital Summit – exchanging best practices on e-services
- New Champions of Local Development – Niš, Bečej, Kruševac, Šabac – in investment promotion, business support, citizens service, efficient government, tourism and culture promotion, with MPALG, Development Agency and RTS





COMMUNICATION & MEDIA

115 events – conferences, round tables, info days, press conferences, public debates, study torus, students competition

Nearly 5,000 releases in the national and local media in 2018 (50% growth)

More than 12,000 followers on social networks (20% growth)

New website launched with improved functionalities

More than 2 million pageviews on web portals managed by NALED :

www.naled.rs, www.uzmiracun.rs, www.gradevinskedozvole.rs, www.jp.d.rs,
Sezonkiradnici.gov.rs, e-uprava.info...

400 analyses, policy briefs, reports and other publications published since NALED's establishment – available in a comprehensive database

www.naled.rs/baza-publikacija



CSR INITIATIVES

- **The Art of Serbia** – promotion of Požarevac, Pančevo, Sombor, Šid and Užice through artwork of local artists
- **Initiative 1000 Women** – hiring 1000 women in rural areas on creating traditional handicrafts





CSR INITIATIVES

- **We support Superheroes** – raising funds for a parents' home for children cancer patients
- **Strong Youngsters project** – economic support to youth at risk





NEW INITIATIVES 2019/20

- Establishing the Public Private Dialogue Hub
- Institutionalization of the regional Business Friendly Environment Platform
- Establishing electronic services: eArchiving, eSpace, eProcurement, eAgrar
- Supporting the tax system reform: lump-sum taxation, VAT refund, improvement of fiscalization, property taxes
- Labor legislation reform: seasonal and part-time jobs, working via platforms, freelance
- Reform of healthcare funding
- Resolving property issues – conversion, land consolidation, property owned by cooperatives



www.naled.rs

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www.sezonskiradnici.gov.rs

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www.bfc-see.org

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